

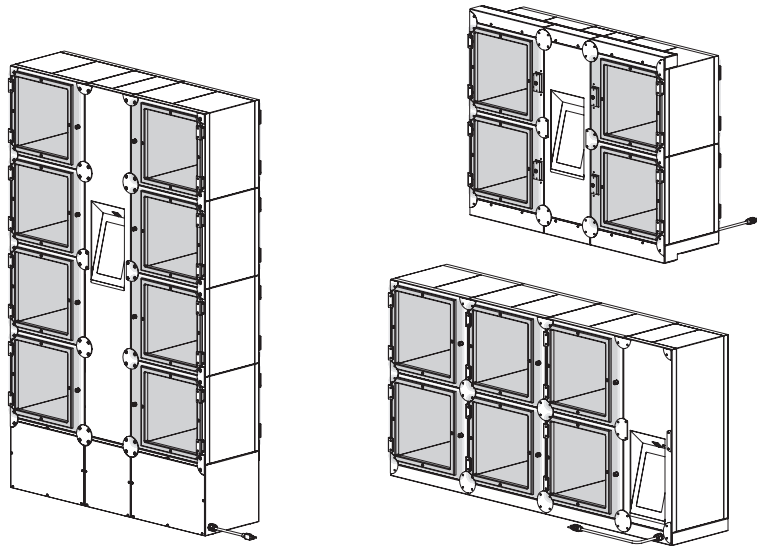


Register Online!  
(see page 2)



# Flav-R 2-Go<sup>®</sup> Locker System F2G and F2GB Series

## Installation and Operating Manual



### **⚠ WARNING**

Do not operate this equipment unless you have read and understood the contents of this manual! Failure to follow the instructions contained in this manual may result in serious injury or death. This manual contains important safety information concerning the maintenance, use, and operation of this product. If you're unable to understand the contents of this manual, please bring it to the attention of your supervisor. Keep this manual in a safe location for future reference.

### **⚠ ADVERTENCIA**

No opere este equipo al menos que haya leído y comprendido el contenido de este manual! Cualquier falla en el seguimiento de las instrucciones contenidas en este manual puede resultar en un serio lesión o muerte. Este manual contiene importante información sobre seguridad concerniente al mantenimiento, uso y operación de este producto. Si usted no puede entender el contenido de este manual por favor pregunte a su supervisor. Almacenar este manual en una localización segura para la referencia futura.

### **⚠ AVERTISSEMENT**

Ne pas utiliser cet équipement sans avoir lu et compris le contenu de ce manuel ! Le non-respect des instructions contenues dans ce manuel peut entraîner de graves blessures ou la mort. Ce manuel contient des informations importantes concernant l'entretien, l'utilisation et le fonctionnement de ce produit. Si vous ne comprenez pas le contenu de ce manuel, veuillez le signaler à votre supérieur. Conservez ce manuel dans un endroit sûr pour pouvoir vous y référer plus tard.

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## IMPORTANT OWNER INFORMATION

Record the model number, serial number, voltage, and purchase date of the unit in the spaces below (specification label located next to the power cord). Please have this information available when calling Hatco for service assistance.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Voltage \_\_\_\_\_

Date of Purchase \_\_\_\_\_

### Register your unit!

• Completing online warranty registration will prevent delay in obtaining warranty coverage. Access the Hatco website at [www.hatcocorp.com](http://www.hatcocorp.com), select the *Support* pull-down menu, and click on "Warranty".

**Business Hours:**  
 7:00 AM to 5:00 PM Monday–Friday, Central Time (CT)  
 (Summer Hours — June to September:  
 7:00 AM to 5:00 PM Monday–Thursday  
 7:00 AM to 4:00 PM Friday)

Telephone: 800-558-0607; 414-671-6350

E-mail: [support@hatcocorp.com](mailto:support@hatcocorp.com)



24 Hour 7 Day Parts and Service Assistance available in the United States and Canada by calling 800-558-0607.

Additional information can be found by visiting our web site at [www.hatcocorp.com](http://www.hatcocorp.com).

## INTRODUCTION

Hatco® Flav-R 2-Go® Locker Systems are designed specifically to hold a large quantity of packaged, hot, or ambient food items for up to 45 minutes with quick and secure access. The individually-controlled lockers can fit a variety of carry-out/delivery bags and boxes.

Flav-R 2-Go Locker Systems are products of extensive research. The materials used were selected for maximum durability, attractive appearance, and optimum performance. Every unit is inspected and tested thoroughly prior to shipment.

This manual provides the installation, safety, and operating instructions for Flav-R 2-Go Locker Systems. Hatco recommends all installation, operating, and safety instructions appearing in this manual be read prior to installation or operation of the unit.

Safety information that appears in this manual is identified by the following signal word panels:



**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.



**CAUTION** indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



**NOTICE** is used to address practices not related to personal injury.



Read the following important safety information before using this equipment to avoid serious injury or death and to avoid damage to equipment or property.

**WARNING****ELECTRIC SHOCK HAZARD:**

- Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If plug and receptacle do not match, contact a qualified electrician to determine and install proper voltage and size electrical receptacle.
- Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- Unit is not weatherproof. Locate unit indoors where ambient air temperature is a minimum of 70°F (21°C).
- Do not steam clean or use excessive water on unit.
- This unit is not “jet-proof” construction. Do not use jet-clean spray to clean this unit.
- Do not clean unit when it is energized or hot.
- Do not pull unit by power cord.
- Discontinue use if power cord is frayed or worn.
- Do not attempt to repair or replace a damaged power cord. Cord must be replaced by an Authorized Hatco Service Agent or a person with similar qualifications.
- Do not clean unit with metal scouring pads. Metal pieces can break off pad and touch electrical components, creating risk of electric shock.
- This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.
- Use only Genuine Hatco Replacement Parts when service is required. Failure to use Genuine Hatco Replacement Parts will void all warranties and may subject operators of the equipment to hazardous electrical voltage, resulting in electrical shock or burn. Genuine Hatco Replacement Parts are specified to operate safely in the environments in which they are used. Some aftermarket or generic replacement parts do not have the characteristics that will allow them to operate safely in Hatco equipment.

**EXPLOSION HAZARD:** Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

Install unit in accordance with installation instructions in this manual.

This unit is not designed for long-term food holding. The holding time is programmable for up to 45 minutes upon placement of each order in a locker. Manage or dispose of food products held for longer than safe holding time in accordance with all local food code requirements.

Use extreme caution when moving and tipping unit during installation. Size and weight of unit create significant tip and pinch point hazards. Remain aware and keep clear of unit/pinch points while tipping to avoid serious injury.

**WARNING**

**FIRE HAZARD:** Do not use an extension cord. If power cord is too short, contact a qualified electrician to determine and install proper voltage and size electrical receptacle near unit.

Make sure all operators have been instructed on the safe and proper use of the unit.

This unit is not intended for use by children or persons with reduced physical, sensory, or mental capabilities. Ensure proper supervision of children and keep them away from the unit.

This unit has no “user-serviceable” parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 800-558-0607 or 414-671-6350.

**CAUTION**

**BURN HAZARD:** Some exterior surfaces on unit will get hot. Avoid unnecessary contact with unit.

Locate unit in an area that is convenient for use. The location should be level and strong enough to support the weight of the unit and contents.

Do not move or relocate unit for cleaning. Unit is bulky and heavy.

Do not place anything on top of unit; doing so may subject personnel to injury or could damage unit.

Do not store any materials or items inside unit when not in use.

Never use steel pads, wire brushes, or scrapers to clean unit.

**NOTICE**

Do not locate unit in an area subject to ambient temperatures above 100°F (38°C). Doing so will damage unit and void warranty.

Unit must be level for self-closing doors to function properly.

Do not lay unit on its side in any direction. Damage to unit could occur.

Damage to any countertop material caused by heat generated from Hatco equipment is not covered under the Hatco warranty. Contact manufacturer of countertop material for application information.

Use non-abrasive cleaners and cloths only. Abrasive cleaners and cloths could scratch finish of unit, marring its appearance and making it susceptible to soil accumulation.

Clean unit daily to avoid malfunctions and maintain sanitary operation.

## All Models

Hatco® Flav-R 2-Go® Locker Systems are designed to hold pick-up and delivery orders securely while allowing quick access. Each unit features magnetically-locked hinged doors, a 10" (254 mm) touchscreen controller on one or both sides of the unit, a Power I/O (on/off) switch, LED lighting, and a 6' (1829 mm) power cord with plug.

Lockers systems can be installed on a countertop, mounted to the floor, or built into a wall opening. All units are available in several *Designer* colors.

The touchscreen controller can be used to input customer orders manually or used with an outside vendor's POS integration.

**NOTE:** Refer to the OPTIONS AND ACCESSORIES section of this manual for all of the available options and accessories.

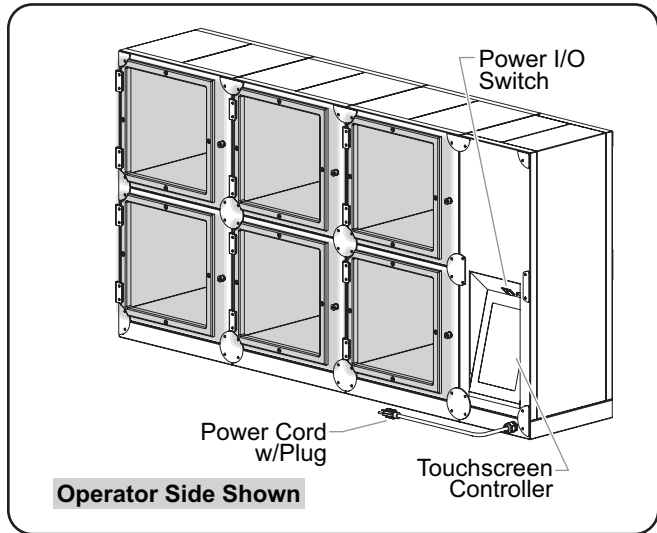
## F2G-3 and F2G-x2 Models (Countertop Models)

The F2G-3 and F2G-x2 models are designed for countertop use. These models are 1 or 2 lockers high with 2 or 3 columns.

Countertop models can be ordered as pass-through or single-sided access units.

- Pass-through models come with locked doors and a touchscreen controller on the customer side of the unit and non-locked doors and a touchscreen controller on the operator side of the unit.
- Single-sided access models come with locked doors and a touchscreen controller only.

**NOTE:** The Power I/O (on/off) switch is located next to the power cord on single-sided access models.



Model F2G-32-A (Pass-Through Model)

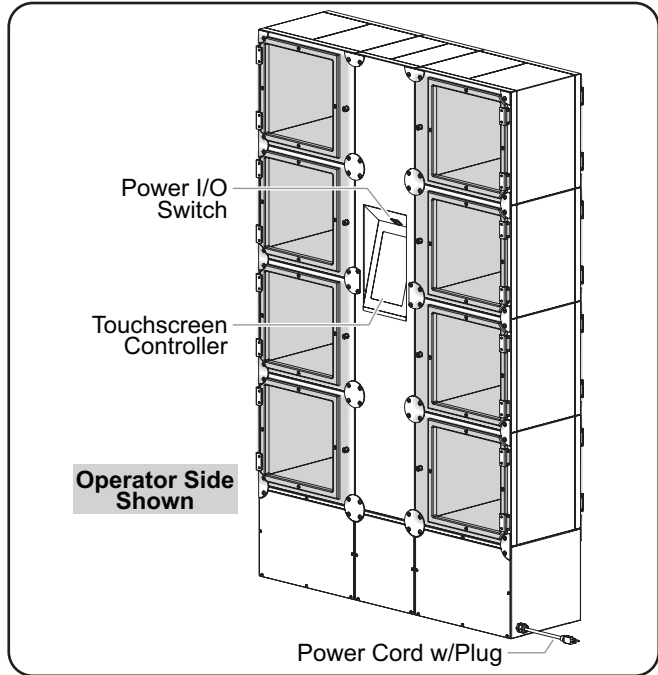
## F2G-x4 Models (Floor Mount Models)

The F2G-x4 models are designed to be installed onto the floor. These models are 4 lockers high with 2 or 3 columns.

Floor mount models can be ordered as pass-through or single-sided access units.

- Pass-through models come with locked doors and a touchscreen controller on the customer side of the unit and non-locked doors and a touchscreen controller on the operator side of the unit.
- Single-sided access models come with locked doors and a touchscreen controller only.

**NOTE:** The Power I/O (on/off) switch is located next to the power cord on single-sided access models.

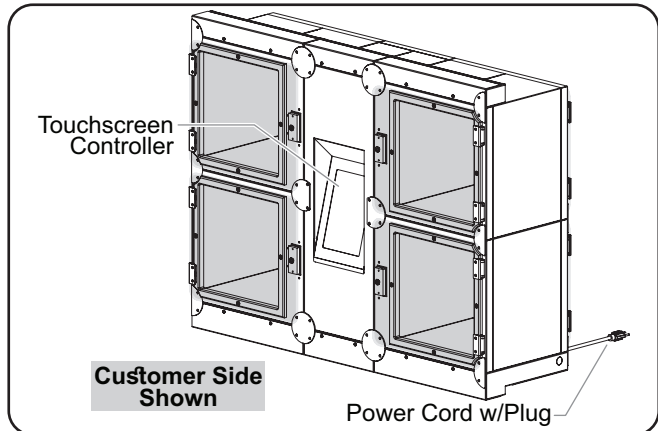


Model F2G-24-A (Pass-Through Model)

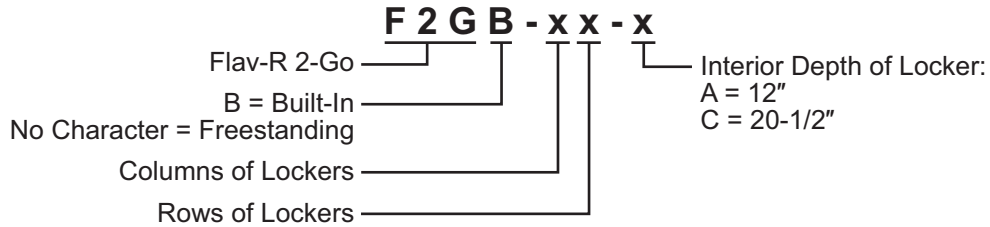
## F2GB-xx Models (Built-In Models)

The F2GB-xx models are designed to be installed into a wall opening. These models are 1 to 3 lockers high with 2 to 5 columns.

Built-In models are pass-through units that come with locked doors and a touchscreen controller on the customer side and non-locked doors and a touchscreen controller on the operator side.



Model F2GB-22-A (Pass-Through Model)



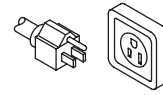
## SPECIFICATIONS

### Plug Configurations

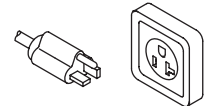
Units are equipped with an electrical cord and plug appropriate for the electrical rating of the unit. Unit must be connected to a dedicated circuit.



**ELECTRIC SHOCK HAZARD: Plug unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. If plug and receptacle do not match, contact a qualified electrician to determine and install proper voltage and size electrical receptacle.**



NEMA 5-15P



NEMA 5-20P

Plug Configurations

*NOTE: Receptacle not supplied by Hatco.*

*NOTE: The specification label is located next to the power cord. See the label for the serial number and verification of unit electrical information.*

### Electrical Rating Chart — Countertop Models

Model	Voltage	Watts	Amps	Plug Configuration	Unit Weight
F2G-3-A	120	321	2.9	NEMA 5-15P	152 lbs. (69 kg)
F2G-22-A	120	423	3.8	NEMA 5-15P	187 lbs. (85 kg)
F2G-32-A	120	627	5.5	NEMA 5-15P	265 lbs. (120 kg)
F2G-3-C	120	417	3.7	NEMA 5-15P	196 lbs. (89 kg)
F2G-22-C	120	551	4.8	NEMA 5-15P	236 lbs. (107 kg)
F2G-32-C	120	819	7.1	NEMA 5-15P	337 lbs. (153 kg)

### Electrical Rating Chart — Floor Mount Models

Model	Voltage	Watts	Amps	Plug Configuration	Unit Weight
F2G-24-A	120	831	7.3	NEMA 5-15P	389 lbs. (176 kg)
F2G-34-A	120	1239	10.8	NEMA 5-15P	549 lbs. (249 kg)
F2G-24-C	120	1087	9.4	NEMA 5-15P	497 lbs. (225 kg)
F2G-34-C	120	1623	14.0	NEMA 5-15P *	707 lbs. (321 kg)

\* NEMA 5-20P in Canada.

## Electrical Rating Chart — Built-In Models

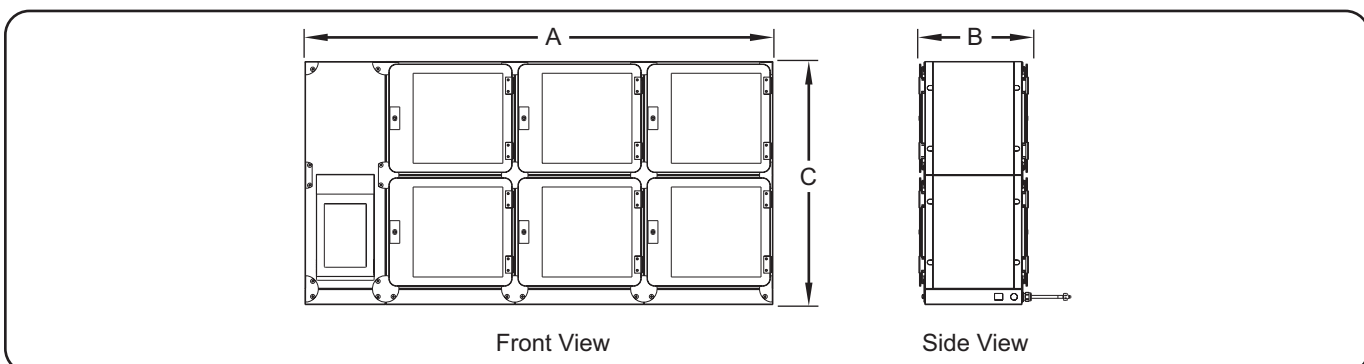
Model	Voltage	Watts	Amps	Plug Configuration	Unit Weight
F2GB-3-A	120	321	2.9	NEMA 5-15P	182 lbs. (83 kg)
F2GB-22-A	120	423	3.8	NEMA 5-15P	209 lbs. (95 kg)
F2GB-32-A	120	627	5.5	NEMA 5-15P	295 lbs. (134 kg)
F2GB-42-A	120	831	7.3	NEMA 5-15P	381 lbs. (173 kg)
F2GB-52-A	120	1035	9.1	NEMA 5-15P	468 lbs. (212 kg)
F2GB-23-A	120	627	5.5	NEMA 5-15P	288 lbs. (131 kg)
F2GB-33-A	120	933	8.2	NEMA 5-15P	408 lbs. (185 kg)
F2GB-43-A	120	1239	10.8	NEMA 5-15P	528 lbs. (240 kg)
F2GB-3-C	120	417	3.7	NEMA 5-15P	246 lbs. (112 kg)
F2GB-22-C	120	551	4.8	NEMA 5-15P	272 lbs. (123 kg)
F2GB-32-C	120	819	7.1	NEMA 5-15P	387 lbs. (176 kg)
F2GB-42-C	120	1087	9.4	NEMA 5-15P	502 lbs. (228 kg)
F2GB-52-C	120	1355	11.7	NEMA 5-15P	616 lbs. (279 kg)
F2GB-23-C	120	819	7.1	NEMA 5-15P	377 lbs. (171 kg)
F2GB-33-C	120	1221	10.6	NEMA 5-15P	536 lbs. (243 kg)
F2GB-43-C	120	1623	14.0	NEMA 5-15P *	694 lbs. (315 kg)

\* NEMA 5-20P in Canada.

## Dimensions — Countertop Models

Model	Width (A)	Depth (B) ♦	Height (C)
F2G-3-A	60-15/16" (1548 mm)	14-11/16" (372 mm)	16-7/8" (428 mm)
F2G-22-A	43-1/8" (1121 mm)	14-11/16" (372 mm)	31-11/16" (804 mm)
F2G-32-A	60-15/16" (1548 mm)	14-11/16" (372 mm)	31-11/16" (804 mm)
F2G-3-C	60-15/16" (1548 mm)	23-3/16" (588 mm)	16-7/8" (428 mm)
F2G-22-C	43-1/8" (1121 mm)	23-3/16" (588 mm)	31-11/16" (804 mm)
F2G-32-C	60-15/16" (1548 mm)	23-3/16" (588 mm)	31-11/16" (804 mm)

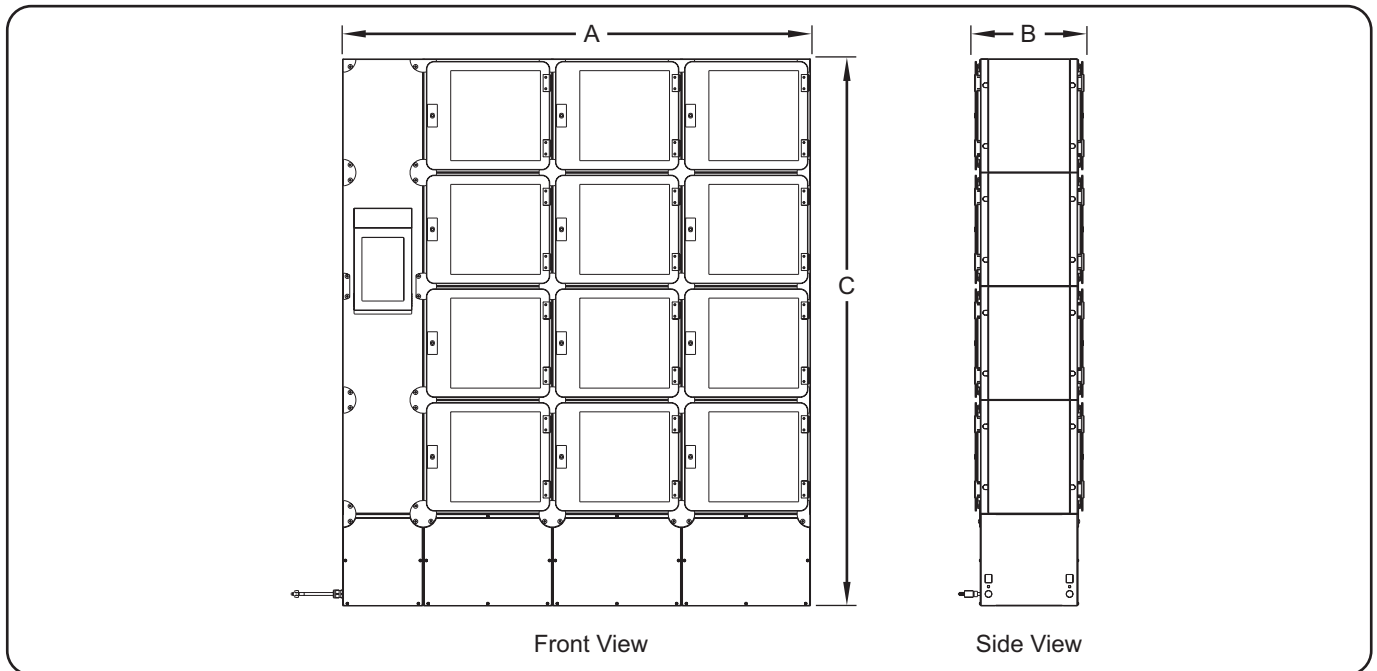
♦ Subtract 9/16" (14 mm) from Depth (B) for single-sided units.



## Dimensions — Floor Mount Models

Model	Width (A)	Depth (B) ♦	Height (C)
F2G-24-A	45-3/8" (1152 mm)	14-5/16" (362 mm)	71-1/4" (1809 mm)
F2G-34-A	62-3/16" (1578 mm)	14-5/16" (362 mm)	71-1/4" (1809 mm)
F2G-24-C	45-3/8" (1152 mm)	22-13/16" (578 mm)	71-1/4" (1809 mm)
F2G-34-C	62-3/16" (1578 mm)	22-13/16" (578 mm)	71-1/4" (1809 mm)

♦ Subtract 9/16" (14 mm) from Depth (B) for single-sided units.



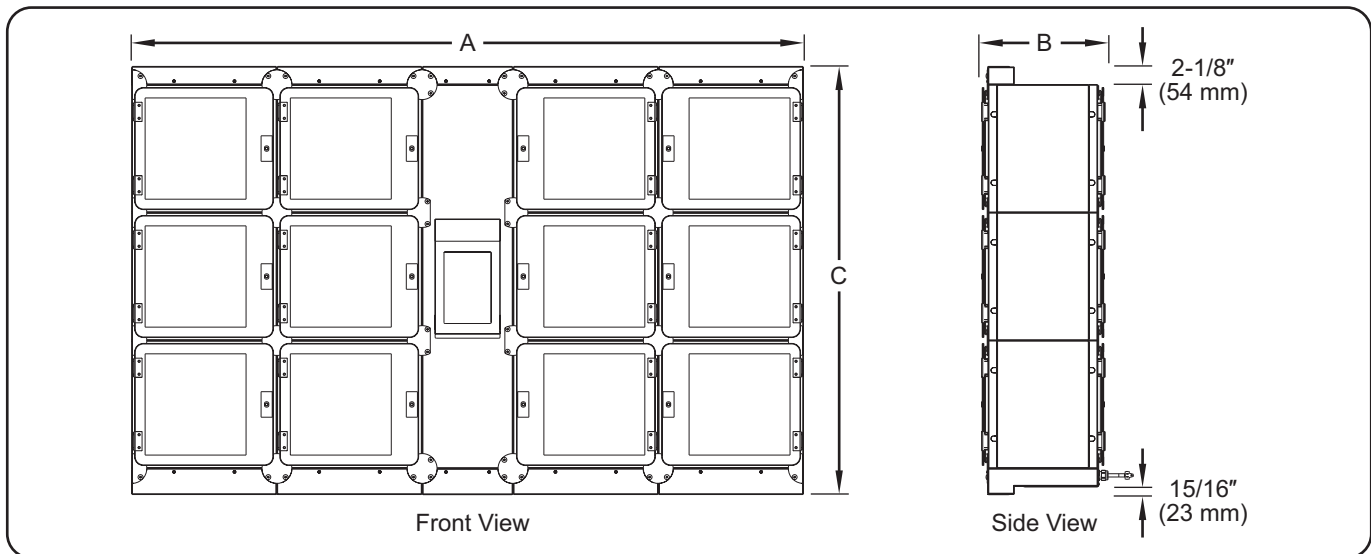
## Interior Dimensions — All Models

Model Suffix	Width (A)	Depth (B)	Height (C)
A	12" (305 mm)	12" (305 mm)	12" (305 mm)
C	12" (305 mm)	20-1/2" (521 mm)	12" (305 mm)



## Dimensions — Built-In Models

Model	Width (A)	Depth (B)	Height (C)
F2GB-3-A	60-15/16" (1548 mm)	14-11/16" (372 mm)	20" (507 mm)
F2GB-22-A	44-1/8" (1121 mm)	14-11/16" (372 mm)	34-13/16" (883 mm)
F2GB-32-A	60-15/16" (1548 mm)	14-11/16" (372 mm)	34-13/16" (883 mm)
F2GB-42-A	77-3/4" (1975 mm)	14-11/16" (372 mm)	34-13/16" (883 mm)
F2GB-52-A	94-9/16" (2402 mm)	14-11/16" (372 mm)	34-13/16" (883 mm)
F2GB-23-A	44-1/8" (1121 mm)	14-11/16" (372 mm)	49-5/8" (1259 mm)
F2GB-33-A	60-15/16" (1548 mm)	14-11/16" (372 mm)	49-5/8" (1259 mm)
F2GB-43-A	77-3/4" (1975 mm)	14-11/16" (372 mm)	49-5/8" (1259 mm)
F2GB-3-C	60-15/16" (1548 mm)	23-3/16" (588 mm)	20" (507 mm)
F2GB-22-C	44-1/8" (1121 mm)	23-3/16" (588 mm)	34-13/16" (883 mm)
F2GB-32-C	60-15/16" (1548 mm)	23-3/16" (588 mm)	34-13/16" (883 mm)
F2GB-42-C	77-3/4" (1975 mm)	23-3/16" (588 mm)	34-13/16" (883 mm)
F2GB-52-C	94-9/16" (2402 mm)	23-3/16" (588 mm)	34-13/16" (883 mm)
F2GB-23-C	44-1/8" (1121 mm)	23-3/16" (588 mm)	49-5/8" (1259 mm)
F2GB-33-C	60-15/16" (1548 mm)	23-3/16" (588 mm)	49-5/8" (1259 mm)
F2GB-43-C	77-3/4" (1975 mm)	23-3/16" (588 mm)	49-5/8" (1259 mm)





## General

Flav-R 2-Go® Locker Systems are shipped with most components pre-assembled. Care should be taken when unpacking the shipping carton to avoid damage to the unit and components enclosed. Use the following procedures to install countertop, floor mount, and built-in models.

### WARNING

**ELECTRIC SHOCK HAZARD: Unit is not weatherproof. Locate unit indoors where ambient air temperature is a minimum of 70°F (21°C).**

**FIRE HAZARD: Do not use an extension cord. If power cord is too short, contact a qualified electrician to determine and install proper voltage and size electrical receptacle near unit.**

### CAUTION

Locate unit at proper counter height in an area that is convenient for use. Location should be level to prevent unit or its contents from falling accidentally and strong enough to support the weight of the unit and contents.

### NOTICE

Do not locate unit in an area subject to ambient temperatures above 100°F (38°C). Doing so will damage unit and void warranty.

Unit must be level for self-closing doors to function properly.

Do not lay unit on its side in any direction. Damage to unit could occur.

*NOTE: Due to the size and weight of the unit, use the proper number of people for installation based on the weight of the unit.*

1. Inspect the shipping container for obvious signs of transit damage. If damaged, inform the freight company immediately. **CAUTION! Stop! Do not attempt to use a damaged unit. Contact Hatco for assistance.**
2. Cut and remove the shipping bands from around the packaging.
3. Remove tape and protective packaging from all surfaces of the unit.
4. Inspect the unit for freight damage such as dents on the exterior or inside the lockers. If damaged, inform the freight company immediately.
5. Use one of the following procedures to install the unit depending on the model and installation type.
  - Installing Countertop Models
  - Installing Floor Mount Models
  - Installing Built-In Models

## Installing Countertop Models

1. Place the unit in the desired location.
  - Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C).
  - Make sure the unit is at the proper counter height in an area convenient for use.
  - Make sure the countertop is level and strong enough to support the weight of the unit and food product.
2. Verify that the unit is level. The self-closing doors will not work properly if unit is not level.
  - The unit must be within 0.5° of level. Use shims to level unit, if necessary.
3. Apply NSF-approved sealant around the edge of the unit and the countertop.
4. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.

## Installing Floor Mount Models

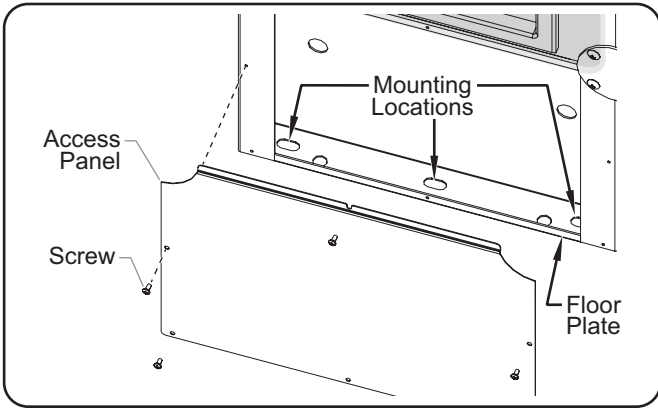
Floor mount models are shipped with an installation template and instructions to minimize moving the unit. Use the installation template or this procedure to install a floor mount model.

### WARNING

**Use extreme caution when moving and tipping unit during installation. Size and weight of unit create significant tip and pinch point hazards. Remain aware and keep clear of unit/pinch points while tipping to avoid serious injury.**

1. Place the unit in the desired location.
    - Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C).
  2. Remove the access panels on the bottom of each column on the front and back of the unit by removing the screws.
  3. Mark the location of at least two mounting locations on each side of the unit.
- NOTE: If there is not access to the base on the operator side of the unit, then it must be secured to the wall on the operator side. Use the "Wall Mount Bracket Installation" procedure in the OPTIONS AND ACCESSORIES section for installing the unit to a wall.*

4. Move the unit away from the installation location.
5. Pre-drill the marked mounting locations.
  - Use the appropriate anchors and fasteners based on the installation material.
6. Move the unit back to the installation location and line up mounting holes with pre-drilled holes.
7. Verify that the unit is level before securing to the floor. The self-closing doors will not work properly if unit is not level.
  - The unit must be within 0.5° of level. Use washers on the floor fasteners to level unit, if necessary.
8. Secure the unit to the floor by using the appropriate fasteners through the floor plate and into the floor.
  - The obround mounting holes are 1/2" wide.



Installing a Floor Mount Unit to the Floor

9. Re-install the access panels on the bottom and top of each locker column on the customer and operator sides using the previously removed screws.
10. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.

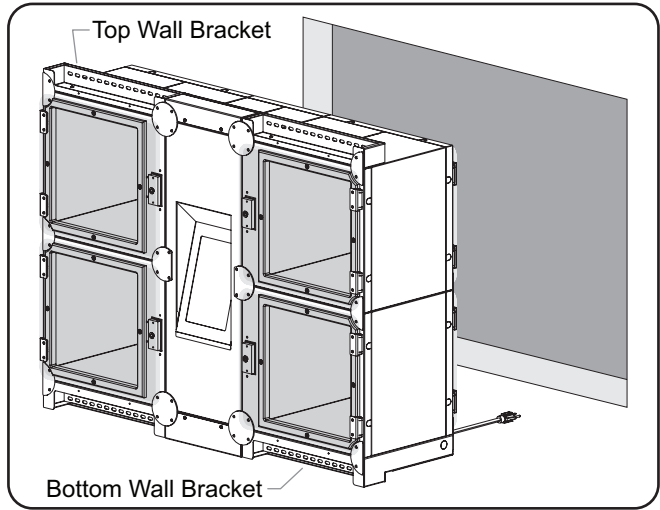
### Installing Built-In Models

1. Cut the wall (if necessary) and build a rough opening in the wall for the size of the unit being installed. Refer to "Rough Opening Dimensions" in this section.
  - Locate the unit in an area where the ambient air temperature is constant and a minimum of 70°F (21°C).

### Rough Opening Dimensions

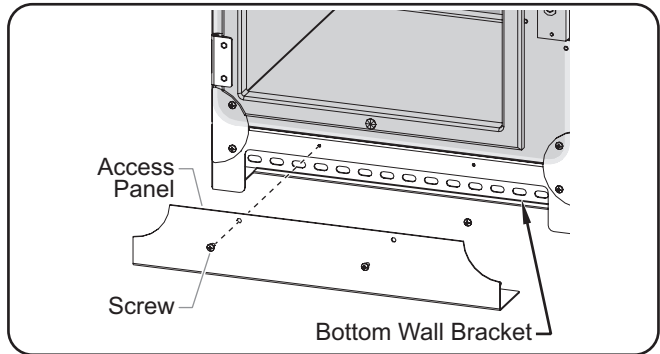
Model	Width (A)	Height (B)
F2GB-3	61-3/16" to 61-11/16" (1554–1567 mm)	17-3/16" to 17-11/16" (436–449 mm)
F2GB-22	44-3/8" to 44-7/8" (1127–1140 mm)	32" to 32-1/2" (812–825 mm)
F2GB-32	61-3/16" to 61-11/16" (1554–1567 mm)	32" to 32-1/2" (812–825 mm)
F2GB-42	78" to 78-1/2" (1981–1994 mm)	32" to 32-1/2" (812–825 mm)
F2GB-52	94-13/16" to 95-5/16" (2408–2421 mm)	32" to 32-1/2" (812–825 mm)
F2GB-23	44-3/8" to 44-7/8" (1127–1140 mm)	46-13/16" to 47-5/16" (1188–1201 mm)
F2GB-33	61-3/16" to 61-11/16" (1554–1567 mm)	46-13/16" to 47-5/16" (1188–1201 mm)
F2GB-43	78" to 78-1/2" (1981–1994 mm)	46-13/16" to 47-5/16" (1188–1201 mm)

2. Remove the access panels on the bottom and top of each locker column on the customer side by removing the screws.
3. Lift the unit and carefully place it into the wall opening cutout. This step requires two or more people, depending on the unit.
  - The unit is placed into the wall opening from the customer side of the wall.



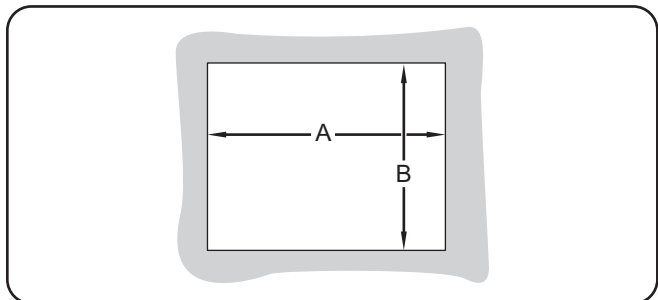
Installing a Built-In Unit into a Wall

4. Verify that the unit is level before securing to the wall. The self-closing doors will not work properly if unit is not level.
  - The unit must be within 0.5° of level. Use washers on the wall fasteners to level unit, if necessary.
5. Secure the unit to the wall using the appropriate fasteners through the wall brackets and into the wall.
  - The unit must be installed with at least two fasteners along the top wall brackets and at least two fasteners along the bottom wall brackets.



Installing a Built-In Unit

6. Re-install the access panels on the bottom and top of each locker column on the customer side using the previously removed screws.
7. Install trim work around unit and wall cutout and/or apply NSF-approved sealant around the edge of the unit and the wall cutout.
8. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.



Wall Cutout Dimensions

## General

Use the following information and procedures to operate a Hatco® Flav-R 2-Go® Locker System.



**WARNING**


Read all safety messages in the **IMPORTANT SAFETY INFORMATION** section before operating this equipment.



**CAUTION**

**BURN HAZARD: Some exterior surfaces on unit will get hot. Avoid unnecessary contact with unit.**

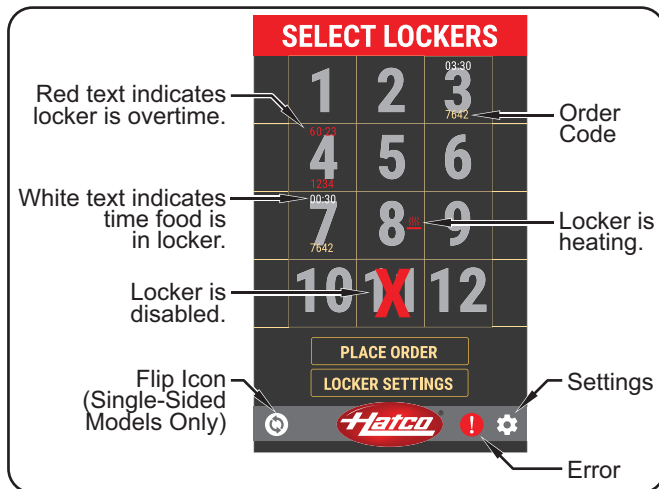
### Single-Sided Models

Single-sided models are equipped with one screen used by both operators and customers. The default screen is the Order Ready screen for customers. Touch the  icon and enter the passcode to switch/flip to the operator's Select Lockers screen. The touchscreen will switch back automatically to the Order Ready screen after 20 seconds of inactivity.

### Startup

Use the following procedure to turn on the unit.

1. Move the Power I/O (on/off) switch to the I (on) position.
  - The Power I/O (on/off) switch is located above the operator's touchscreen controller on pass-through units and next to the power cord on single-sided access units.
  - The touchscreen, LED lights, and heating elements (if enabled) will energize.
  - After the software loads, the Select Lockers screen or Orders Ready screen will appear, depending on the controller.



Description of Select Lockers Screen



**CAUTION**

**BURN HAZARD: Some exterior surfaces on the unit will get hot. Use caution when touching these areas.**

2. Allow the heated lockers 30 minutes to reach operating temperature.
  - The factory setpoint temperature is 150°F.
3. Refer to the "Placing an Order" procedure to input customer order information and place food into a locker.

## Shutdown

1. Move the Power I/O (on/off) switch to the O (off) position and allow the unit to cool completely.
2. Perform the "Daily Cleaning" procedure in the MAINTENANCE section of this manual.

*NOTE: If unit is shutdown with active orders, the orders will be saved for when the unit is turned back on, but the timer will be reset. To clear orders refer to the "Clear a Single Order" procedure in this section.*

## Placing an Order (Operator Side)

Use the following procedure to place a completed and packaged customer order into a locker for holding.

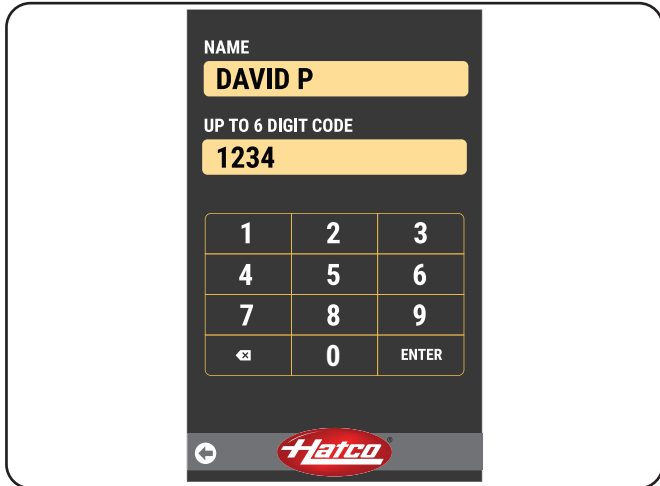
1. On the Select Lockers screen, touch the desired open locker number(s).
  - Up to three lockers can be selected if the food order will not fit in one locker.
2. With the locker(s) selected, touch PLACE ORDER.
3. Type the name of the order and touch ENTER.



Enter Name Screen

*continued...*

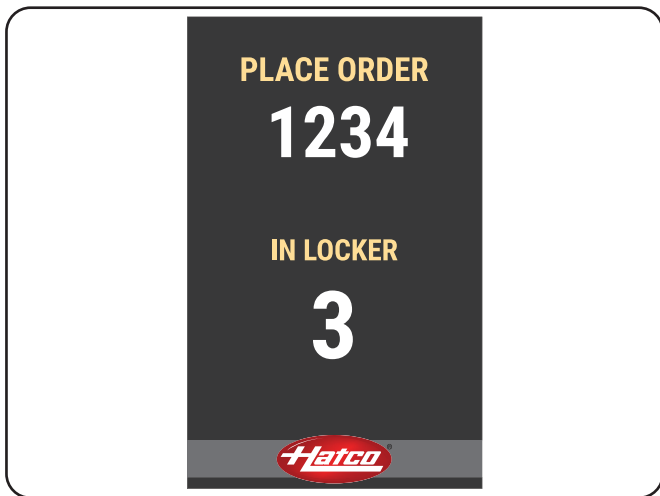
4. Type the order code and touch ENTER.
  - The order code can be up to 6 digits.
  - The name will appear on the customer-side screen to identify their order.
  - The order code will be used by the customer to unlock their locker(s).



Enter Code Screen

*NOTE: If the order code is currently in use, the unit will not accept it. The unit will notify the operator to "Please enter a new order code."*

5. When the Place Order screen is displayed, place the food order into the locker(s) shown on screen.
  - The timer will begin to count up on the Select Lockers screen. The maximum order time is factory set to 45 minutes.



Place Order Screen

*NOTE: Refer to the "Overtime Order" procedure for more information about orders that stay in a locker past the maximum order time.*

### Picking up an Order (Customer Side)

Use the following procedure to unlock and remove food from a locker on the customer side. A general outline of this procedure should be provided to the customer.

1. On the Orders Ready screen, touch the name the order was placed under.

- If the customer's name is not shown on the list, their order is not ready.



Orders Ready Screen

2. Enter the order code.

- If the order code is entered correctly, the screen will notify the customer to: "Please remove your items from your lighted locker!"
  - The LED lights for the corresponding locker will flash three times, then stay illuminated while the locker remains unlocked.
  - The locker(s) will remain unlocked for 20 seconds.

*NOTE: If the customer does not remove the food order within 20 seconds, the customer's name will disappear from the list, and an operator will need to remove the order manually. For single-sided models, refer to the "Open a Locker Manually" procedure in this section.*

- If the order code is entered correctly, but the maximum order time has been exceeded, the screen will notify the customer to "Please see staff to reorder!"
- If the order code is entered incorrectly, the screen will notify the customer to "Please try again!" After the second incorrect attempt, the customer can select to TRY AGAIN.



Enter Order Code

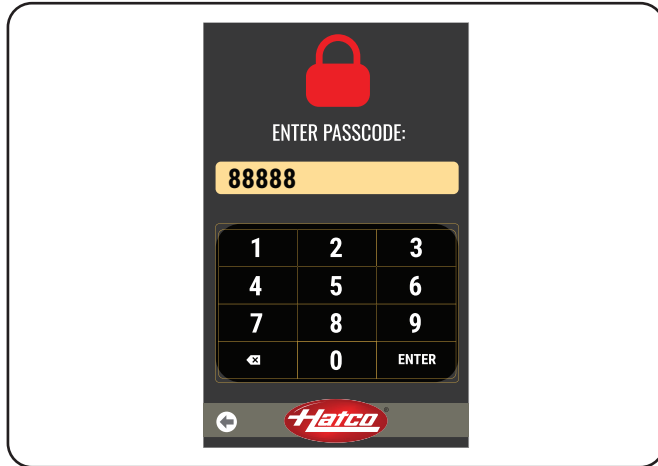
3. Open locker(s) with flashing lights and remove food.

- The locker(s) will remain unlocked for 20 seconds. The LED lights will flash white light three times and stay illuminated while the locker is unlocked.

## Open a Locker Manually

Use this procedure to open a locker manually if the order wasn't removed within 20 seconds.

1. On the Select Lockers screen, touch a locker number to open.
2. With the locker selected, touch LOCKER SETTINGS.
3. Enter the Passcode and touch ENTER to access the Locker Settings screen.
  - The factory set Passcode is: 88888



Passcode Screen

4. On the Locker Settings screen, touch OPEN LOCKER.
  - The LED lights for the corresponding locker will flash three times, then stay illuminated while the locker remains unlocked.
5. Open locker with flashing lights and remove food.
  - The locker will remain unlocked for 20 seconds. The LED lights will flash white light three times and stay illuminated while the locker is unlocked.

## Clear a Single Order

Use this procedure to clear an order.

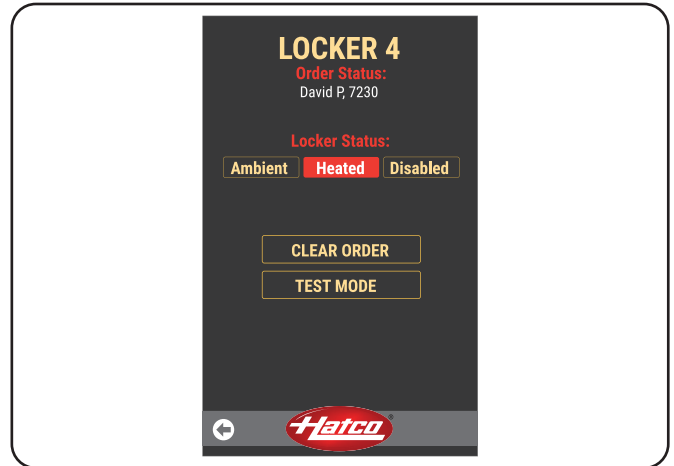
1. On the Select Lockers screen, touch a locker number with the order you want to clear.
2. With the locker selected, touch LOCKER SETTINGS.
3. Enter the Passcode and touch ENTER to access the Locker Settings screen.
  - The factory set Passcode is: 88888
4. On the Locker Settings screen, touch CLEAR ORDER.

**NOTE:** Clearing an order will clear the order from the selected locker and all other lockers linked to the same order.

## Change a Locker's Heated/Ambient Setting

Use this procedure to change a single locker's Heated/Ambient setting.

1. On the Select Lockers screen, touch the desired locker number to change the Heat/Ambient selection of that locker.
2. With the locker selected/highlighted, touch LOCKER SETTINGS.
3. Enter the Passcode and touch ENTER to access the Locker Settings screen.
  - The factory set Passcode is: 88888

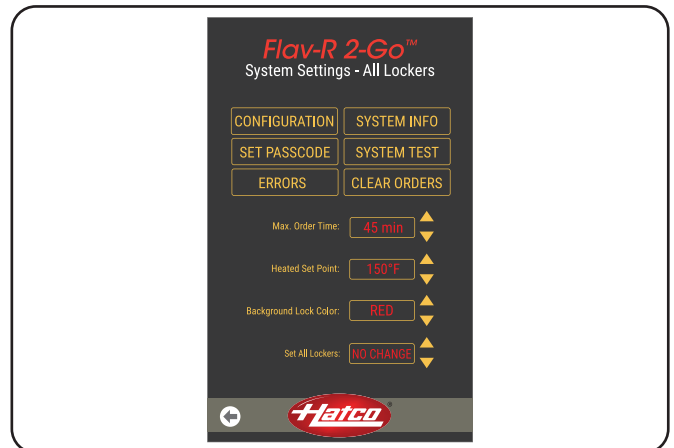


Locker Settings Screen

4. On the Locker Settings screen, touch AMBIENT or HEATED.
  - Ambient selection will turn the heating elements off for that locker.
  - Heated selection will turn the heating elements on for the locker.
  - Allow the locker 30 minutes to reach operating temperature.
5. Touch to return to the Select Lockers screen.

## Change All Lockers' Heated/Ambient Setting

1. On the Select Lockers screen, touch for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888
3. On the "Set All Lockers" line, touch the or arrow to toggle between "Ambient", "Heated", and "No Change" selections.
  - "No Change" keeps the ambient or heated setting for individual lockers made in the "Change a Locker's Heated/Ambient Setting" procedure.
  - "Ambient" turns off ALL of the heating elements inside each locker.
  - "Heated" turns on ALL of the heating elements inside each locker.



System Settings Screen

4. Touch the to return to the Select Lockers screen.


## Overtime Order

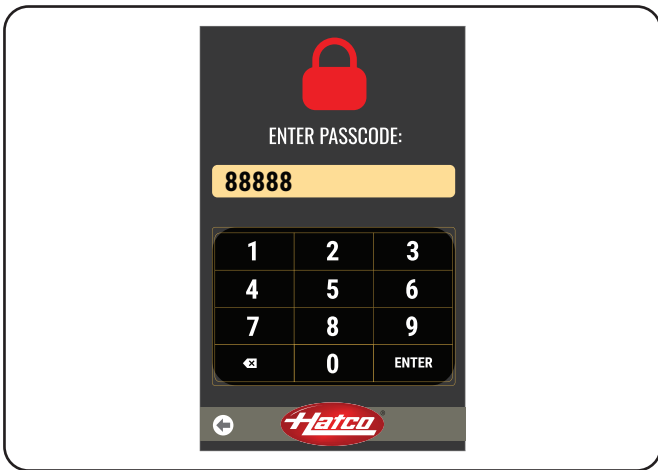
When an order is in the locker past the maximum order time, the timer on the Select Lockers screen will turn red. The customer will not be able to open the locker after the timer expires. The customer will be notified to “Please see staff to reorder!”.

In order for the locker to be used for another order, the locker must be cleared. Use the following procedure to reset an overtime order.

1. Remove and discard food from locker.
2. Follow the “Clear a Single Order” procedure.
3. When the next order is ready, follow the “Placing an Order” procedure.

## Change the Passcode

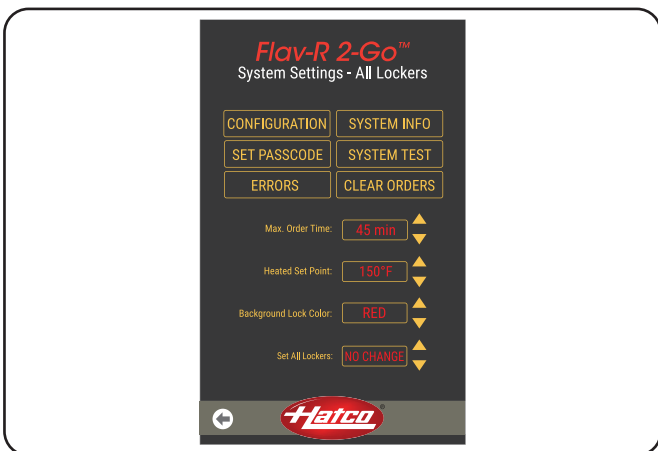
1. On the Select Lockers screen, touch  for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888



Passcode Screen


3. Touch SET PASSCODE.

*NOTE: The CONFIGURATION selection on the System Settings screen is for factory use only.*




System Settings Screen

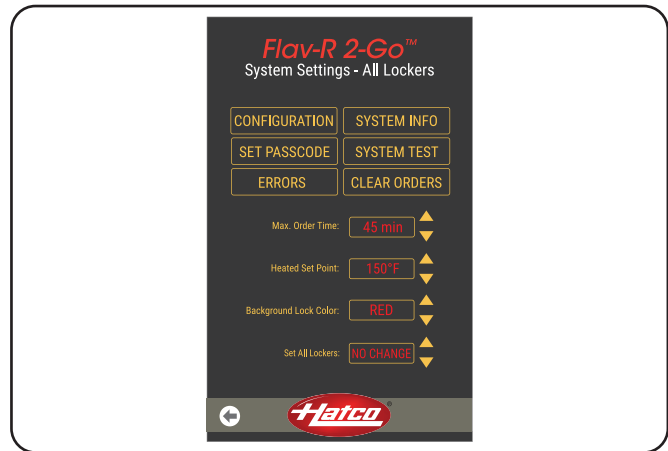
4. On the Set Passcode screen, enter the current passcode and touch ENTER.

5. Enter the new password and touch ENTER.
  - The unit will notify the operator “Password successfully changed”.
6. Touch the  to return to the Select Lockers screen.


## Clear All Orders

1. On the Select Lockers screen, touch  for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888
3. Touch CLEAR ORDERS.
  - All orders will be cleared on the Select Lockers screen.





*NOTE: The CONFIGURATION selection on the System Settings screen is for factory use only.*



System Settings Screen


4. Touch the  to return to the Select Lockers screen.

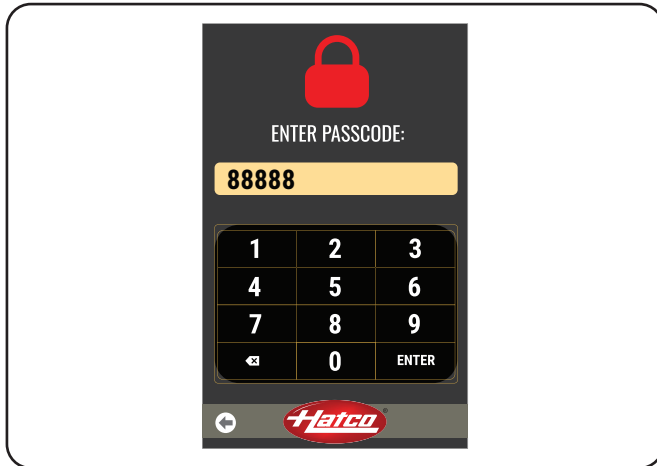
## Change the Maximum Order Time

1. On the Select Lockers screen, touch  for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888
3. On the “Max. Order Time” line, touch the  or  arrow to increase or decrease the maximum order time.
  - The maximum order time changes in increments of 1 minute and can be set up to 45 minutes.
4. Touch the  to return to the Select Lockers screen.



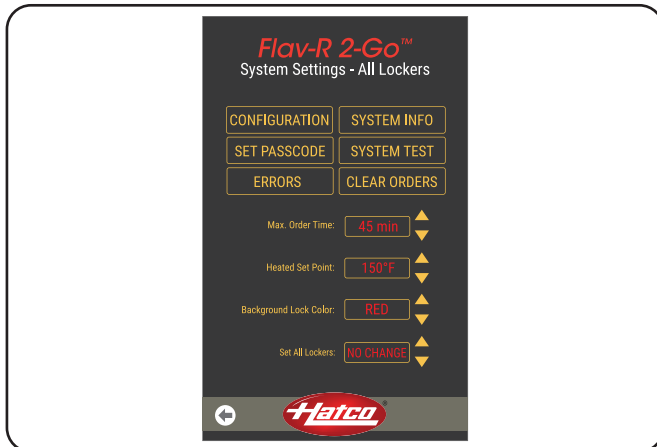
## Change the Temperature Setpoint

1. On the Select Lockers screen, touch  for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888




Passcode Screen



3. On the “Heated Set Point” line, touch the ▲ or ▼ arrow to increase or decrease the temperature setpoint.
  - The temperature setpoint changes in increments of 1° and can be set up to 180°F (82°C).



System Settings Screen

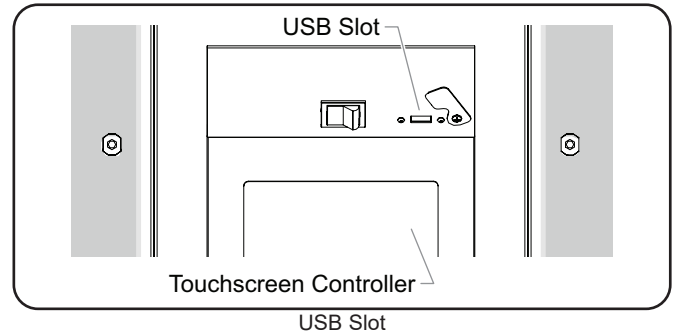
4. Touch the  to return to the Select Lockers screen.

## Change the Color of LED Lights

1. On the Select Lockers screen, touch  for system settings.
2. Enter the Passcode and touch ENTER to access the System Settings screen.
  - The factory set Passcode is: 88888
3. On the “Background Lock Color” line, touch the ▲ or ▼ arrow to toggle through the available LED colors.
  - The available LED colors include red, green, blue, and magenta.
4. Touch the  to return to the Select Lockers screen.

## Updating the Touchscreen Controller Software

1. Move the Power I/O (on/off) switch to the I (on) position.
2. Insert a USB drive with the latest software into the USB slot.
  - The software folder must be in the root folder on the USB drive.



3. The software will update automatically when the USB drive is inserted.
4. Remove the USB drive at least 10 seconds after the two loading screens finish the software installation.
  - The USB drive must be removed while the unit is still on or the update will not apply to the software.

**NOTE:** Wait at least one minute before turning power off to the unit after updating the software.

5. Verify that the software was updated.
  - The customer-side controller displays the HMI version on the startup screen.
  - The operator-side controller displays the HMI version by selecting the “System Info” on the System Settings Screen.



## General

Flav-R 2-Go® Locker Systems are designed for maximum durability and performance with minimum maintenance.



### ELECTRIC SHOCK HAZARD:

- Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.
- DO NOT submerge or saturate with water. Unit is not waterproof. Do not operate if unit has been submerged or saturated with water.
- Do not steam clean or use excessive water on unit.
- This unit is not “jet-proof” construction. Do not use jet-clean spray to clean this unit.
- Do not clean unit when it is energized or hot.
- Do not clean unit with metal scouring pads. Metal pieces can break off pad and touch electrical components, creating risk of electric shock.
- This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.
- Use only Genuine Hatco Replacement Parts when service is required. Failure to use Genuine Hatco Replacement Parts will void all warranties and may subject operators of the equipment to hazardous electrical voltage, resulting in electrical shock or burn. Genuine Hatco Replacement Parts are specified to operate safely in the environments in which they are used. Some aftermarket or generic replacement parts do not have the characteristics that will allow them to operate safely in Hatco equipment.

This unit has no “user-serviceable” parts. If service is required on this unit, contact an Authorized Hatco Service Agent or contact the Hatco Service Department at 800-558-0607 or 414-671-6350.



Do not move or relocate unit for cleaning. Unit is bulky and heavy.

Never use steel pads, wire brushes, or scrapers to clean unit.

## Daily Cleaning

To maintain performance and preserve the finish of the unit clean the unit daily.

### NOTICE

**Use non-abrasive cleaners and cloths only. Abrasive cleaners and cloths could scratch finish of unit, marring its appearance and making it susceptible to soil accumulation.**

1. Move the Power I/O (on/off) switch to the O (off) position and allow the unit to cool completely.
2. Remove and discard any remaining food product.
3. Clean the interior of each locker using a damp non-abrasive cloth or nylon scouring pad (a non-abrasive cleaner may be used for difficult stains).
4. Remove any spillages from lockers using damp paper towel or a non-abrasive cloth.
5. Wipe down all exterior surfaces using a non-abrasive, damp cloth (a non-abrasive cleaner may be used for difficult stains).
6. Wipe dry all surfaces using a non-abrasive, dry cloth.
7. Sanitize the interior of each locker as well as all exterior surfaces, if desired.



This unit must be serviced by qualified personnel only. Service by unqualified personnel may lead to electric shock or burn.




**ELECTRIC SHOCK HAZARD:** Turn OFF power switch, unplug power cord, and allow unit to cool before performing any cleaning, adjustments, or maintenance.

Symptom	Probable Cause	Corrective Action
Unit does not operate (blank touchscreen).	Unit unplugged.	Make sure unit is plugged in.
	Power I/O (on/off) switch in <b>O</b> (Off) position.	Move Power I/O (on/off) switch to the <b>I</b> (On) position.
	Unit connected to incorrect power supply.	Refer to SPECIFICATIONS section for unit electrical specifications. Contact a qualified electrician to determine and install proper voltage and size electrical receptacle.
Locker door not locking.	Locker system not leveled during installation.	Level the locker system.
	Door/hinges are defective.	Inspect that the door is making contact with the locker magnet. If contact is not being made, then the door/hinges need to be replaced.
Passcode is not working.	Incorrect passcode is entered.	Contact Authorized Service Agent or Hatco for assistance.
Locker is heating.	Locker set to Heated setting.	Refer to the "Change a Locker's Heated/Ambient Setting" procedure in the OPERATION section.
Locker is not heating.	Locker set to Ambient setting.	Refer to the "Change a Locker's Heated/Ambient Setting" procedure in the OPERATION section.
	Locker's temperature sensor is defective. Error message "Temp Sensor Out of Range!" appears on touchscreen display.	Reboot the unit by turning power switch of and on. If issue continues, contact Authorized Service Agent or Hatco for assistance.

## Error Messages

The locker system will display errors in the following ways:

- When the unit is turned on.
- When  is pressed on the Select Lockers screen.
- When the "Errors" button is selected on the System Settings screen.
- When a new error occurs during operation.

When an error message is displayed, touch OK or  to acknowledge the error and return to normal operation.

## Locker Communication!

The system cannot communicate to a specific locker. Turn power off and on to reboot. If problem continues, call service.

## Temp Sensor Out of Range!

The temperature sensor is malfunctioning in a specific locker. Turn power off and on to reboot. If problem continues, call service.

## Display Communication!

The system cannot communicate to all lockers. Turn power off and on to reboot. If problem continues, call service.

## Error Message Guide

Error Message	Troubleshooting	Corrective Action (if Troubleshooting fails to fix)
<b>Locker Communication!</b>	Move Power I/O (on/off) switch to the <b>O</b> (off) position. Wait 5 seconds and move the Power I/O to the <b>I</b> (on) position.	Contact Authorized Service Agent or Hatco for assistance. The locker will not function until the unit is serviced. All other lockers will function normally.
<b>Temp Sensor Out of Range!</b>	Move Power I/O (on/off) switch to the <b>O</b> (off) position. Wait 5 seconds and move the Power I/O to the <b>I</b> (on) position.	Contact Authorized Service Agent or Hatco for assistance. The locker will not function as a heated locker, but can be used as an ambient locker until the unit is serviced. All other lockers will function normally.
<b>Display Communication!</b>	Move Power I/O (on/off) switch to the <b>O</b> (off) position. Wait 5 seconds and move the Power I/O to the <b>I</b> (on) position.	Contact Authorized Service Agent or Hatco for assistance. No lockers will function until the unit is serviced.

## Troubleshooting Questions?

If you continue to have problems resolving an issue, please contact the nearest Authorized Hatco Service Agency or Hatco for assistance. To locate the nearest Service Agency, log onto the Hatco website at [www.hatcocorp.com](http://www.hatcocorp.com), select the *Support* pull-down menu, and click on "Find A Service Agent"; or contact the **Hatco Parts and Service Team** at:

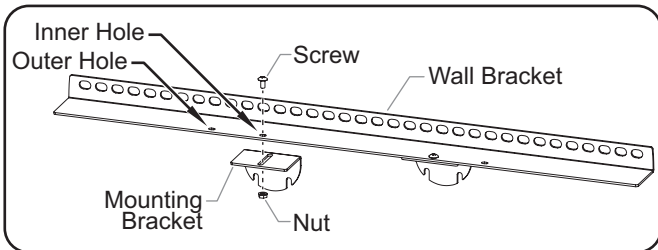
Telephone: 800-558-0607 or 414-671-6350

e-mail: [support@hatcocorp.com](mailto:support@hatcocorp.com)

## Wall Mount Bracket Installation

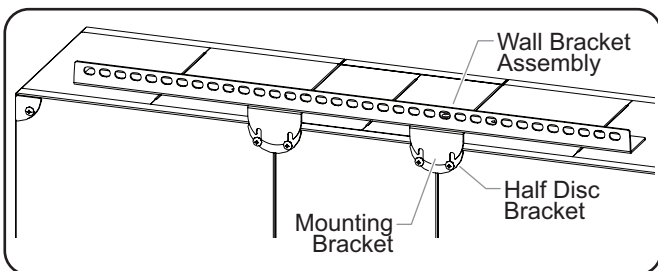
Use the following procedure to secure the top of a floor mount model to the wall using the wall bracket accessory.

1. Install the two included mounting brackets to the wall bracket using the supplied screws and nuts.
  - Use the inner holes on the wall bracket for two column models. Use the outer holes on the wall bracket for three column models.



Installing the Mounting Brackets

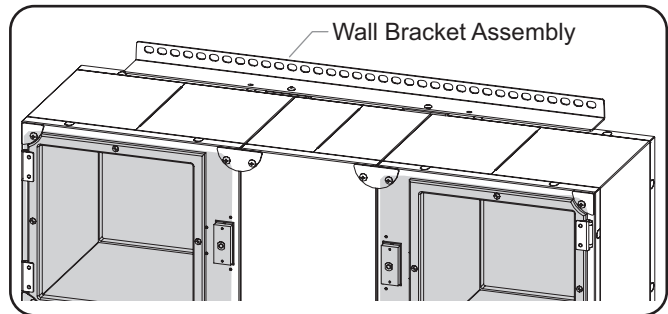
2. Install the wall bracket assembly to the unit.
  - a. Loosen the two screws an 1/8" on each of the appropriate half disc brackets on the unit.
  - b. Slide the mounting brackets on the wall bracket assembly onto the loosened screws.
  - c. Tighten the screws to secure the wall bracket assembly to the unit.



Installing the Bracket to the Unit

3. Complete steps 1–8 of the "Installing Floor Mount Models" procedure in the INSTALLATION section to secure the front of the unit to the floor.

4. Secure the unit to the wall using the appropriate fasteners through the holes in the wall bracket assembly and into the wall.
  - Locate the studs in the wall to determine which wall bracket holes need to be used for proper installation into studs.
  - Make sure the wall bracket assembly mounting holes are flat against the wall. If adjustments are needed, loosen the mounting bracket screws, slide the wall bracket into position, and re-tighten the screws.



Installing the Unit to the Wall

5. Plug the unit into a properly grounded electrical receptacle of the correct voltage, size, and plug configuration. See the SPECIFICATIONS section for details.

## Touchscreen Controller Location

The touchscreen controller can be ordered on the left, right, or center column. The locations available differ depending on the model.

## Cord Location

The power cord and plug can be ordered on the left or right side of the unit depending on the model.

**1. PRODUCT WARRANTY**

Hatco warrants the products that it manufactures (the "Products") to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Hatco's written instructions or 18 months from the date of shipment from Hatco. Buyer must establish the Product's purchase date by registering the Product with Hatco or by other means satisfactory to Hatco in its sole discretion.

Hatco warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

**a) One (1) Year Parts and Labor PLUS One (1) Additional Year Parts-Only Warranty:**

Conveyor Toaster Elements (metal sheathed)  
 Drawer Warmer Elements (metal sheathed)  
 Drawer Warmer Drawer Rollers and Slides  
 Strip Heater Elements (metal sheathed)  
 Display Warmer Elements (metal sheathed air heating)  
 Holding Cabinet Elements (metal sheathed air heating)  
 Heated Well Elements — HW and HWB Series  
 (metal sheathed)

**b) Two (2) Year Parts and Labor Warranty:**

Induction Ranges  
 Induction Warmers

**c) One (1) Year Parts and Labor PLUS Four (4) Years Parts-Only Warranty:**

3CS and FR Tanks

**d) One (1) Year Parts and Labor PLUS Nine (9) Years Parts-Only Warranty on:**

Electric Booster Heater Tanks  
 Gas Booster Heater Tanks

**e) Ninety (90) Day Parts-Only Warranty:**

Replacement Parts

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT. Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER: Coated incandescent light bulbs, fluorescent lights, heat lamp bulbs, coated halogen light bulbs, halogen heat lamp bulbs, xenon light bulbs, LED light tubes, glass components, and fuses; Product failure in booster tank, fin tube heat exchanger, or other water heating equipment caused by liming, sediment buildup, chemical attack, or freezing; or Product misuse, tampering or misapplication, improper installation, or application of improper voltage.

**2. LIMITATION OF REMEDIES AND DAMAGES**

Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely, at Hatco's option, to repair or replacement using new or refurbished parts or Product by Hatco or a Hatco-authorized service agency (other than where Buyer is located outside of the United States, Canada, United Kingdom, or Australia, in which case Hatco's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Hatco reserves the right to accept or reject any such claim in whole or in part. In the context of this Limited Warranty, "refurbished" means a part or Product that has been returned to its original specifications by Hatco or a Hatco-authorized service agency. Hatco will not accept the return of any Product without prior written approval from Hatco, and all such approved returns shall be made at Buyer's sole expense. HATCO WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS OR FROM THE PRODUCTS BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER PRODUCT OR GOODS.

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Jones McLeod Appl. Svc.  
Birmingham 205-251-0159

## ARIZONA

Tech 24  
Phoenix 602-234-2443

Byassee Equipment Co.  
Phoenix 602-252-0402

## CALIFORNIA

Industrial Electric  
Commercial Parts & Service, Inc.  
Huntington Beach 714-379-7100

Chapman Appl. Service  
San Diego 619-298-7106

P & D Appliance  
Commercial Parts & Service, Inc.  
S. San Francisco 650-635-1900

## COLORADO

Hawkins Commercial Appliance  
Englewood 303-781-5548

## FLORIDA

Whaley Foodservice Repair  
Jacksonville 904-725-7800

Whaley Foodservice Repair  
Orlando 407-757-0851

B.G.S.I./Heritage  
Pompano Beach 954-971-0456

Comm. Appliance Service  
Tampa 813-663-0313

## GEORGIA

Heritage Service Group  
Norcross 866-388-9837

## HAWAII

Burney's Comm. Service, Inc.  
Honolulu 808-848-1466

Food Equip Parts & Service  
Honolulu 808-847-4871

## ILLINOIS

Parts Town  
Addison 708-865-7278

Eichenauer Elec. Service  
Decatur 217-429-4229

Midwest Elec. Appl. Service  
Elmhurst 630-279-8000

Cone's Repair Service  
Moline 309-797-5323

## IOWA

Goodwin Tucker Group  
Des Moines 515-262-9308

## KENTUCKY

Tech 24  
Lexington 859-254-8854

Tech 24  
Louisville 502-451-5411

## LOUISIANA

Chandlers Parts & Service  
Baton Rouge 225-272-6620

## MARYLAND

Electric Motor Service  
Baltimore 410-467-8080

## MASSACHUSETTS

Ace Service Co., Inc.  
Needham 781-449-4220

## MICHIGAN

Bildons Appliance Service  
Detroit 248-478-3320

Commercial Kitchen Service  
Bay City 989-893-4561

Midwest Food Equip. Service  
Grandville 616-261-2000

## MISSOURI

General Parts  
Kansas City 816-421-5400

Commercial Kitchen Services  
St. Louis 314-890-0700

Kaemmerlen Parts & Service  
St. Louis 314-535-2222

## NEBRASKA

Anderson Electric  
Omaha 402-341-1414

## NEVADA

Burney's Commercial  
Las Vegas 702-736-0006

Hi. Tech Commercial Service  
N. Las Vegas 702-649-4616

## NEW JERSEY

Jay Hill Repair  
Fairfield 973-575-9145

Service Plus  
Flanders 973-691-6300

## NEW YORK

Alpro Service Co.  
Maspeth 718-386-2515

Duffy's - AIS  
Buffalo 716-884-7425

3Wire  
Plattsburgh 800-634-5005

Duffy's - AIS  
Sauquoit 800-836-1014

J.B. Brady, Inc.  
Syracuse 315-422-9271

## NORTH CAROLINA

Authorized Appliance  
Charlotte 704-377-4501

## OHIO

Akron/Canton Comm. Svc. Inc.  
Akron 330-753-6634

Tech 24  
Cincinnati 513-772-6600

Commercial Parts and Service  
Columbus 614-221-0057

Electrical Appl. Repair Service  
Brooklyn Heights 216-459-8700

E. A. Wichman Co.  
Toledo 419-385-9121

## OKLAHOMA

Hagar Rest. Service, Inc.  
Oklahoma City 405-235-2184

## OREGON

General Parts Group  
Portland 503-624-0890

## PENNSYLVANIA

Elmer Schultz Services  
Philadelphia 215-627-5401

FAST Comm. Appl. Service  
Philadelphia 215-288-4800

AIS Commercial Parts and Service  
Pittsburgh 412-809-0244

K & D Service Co.  
Harrisburg 717-236-9039

Electric Repair Co.  
Reading 610-376-5444

## RHODE ISLAND

Marshall Electric Co.  
Providence 401-331-1163

## SOUTH CAROLINA

Whaley Foodservice Repair  
Lexington 803-996-9900

## TENNESSEE

Camp Electric  
Memphis 901-527-7543

## TEXAS

Armstrong Repair Service  
Houston 713-666-7100

Cooking Equipment Specialist  
Mesquite 972-686-6666

Commercial Kitchen Repair Co.  
San Antonio 210-735-2811

## UTAH

La Monica's Rest. Equip. Service  
Murray 801-263-3221

## VIRGINIA

Daubers  
Norfolk 757-855-4097

Daubers  
Springfield 703-866-3600

## WASHINGTON

3Wire  
Seattle 800-207-3146

## WISCONSIN

A.S.C., Inc.  
Madison 608-246-3160

A.S.C., Inc.  
Milwaukee 414-543-6460

## CANADA

### ALBERTA

Key Food Equipment Service  
Edmonton 780-438-1690

### BRITISH COLUMBIA

Key Food Equipment Service  
Vancouver 604-433-4484

Key Food Equipment Service  
Victoria 250-920-4888

### MANITOBA

Air Rite, Inc.  
Winnipeg 204-895-2300

### NEW BRUNSWICK

EMR Services, Ltd.  
Moncton 506-855-4228

### ONTARIO

R.G. Henderson Ltd.  
Toronto 416-422-5580

Choquette - CKS, Inc.  
Ottawa 613-739-8458

### QUÉBEC

Choquette - CKS, Inc.  
Montreal 514-722-2000

Choquette - CKS, Inc.  
Québec City 418-681-3944

## UNITED KINGDOM

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